



**PENDER**

Pet Retreat  
at Dulles Gateway

# Pender Pet Retreat At Dulles Gateway

## Pet Information Sheet

Monday thru Friday..... 7:00am – 7:00pm

Saturday..... 7:00am – 5:00pm

Sunday..... 12:00pm – 5:00pm

Owner's Name: \_\_\_\_\_

Pet's Name(s): \_\_\_\_\_

Arrival Date: \_\_\_\_\_

Departure Date: \_\_\_\_\_

I understand that check out time is 2:00 pm. If I pick up my pet before 2:00 pm, I will not be charged for that day. If I pick up my pet after 2:00 pm, another day's boarding will be charged. (Please initial box)

I would like FastTrac check out. (Please initial box)

My credit card number is: \_\_\_\_\_

Approximate pick-up time: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

Emergency Contact Information: \_\_\_\_\_

If this is your first time visiting our facility, please tell us how you heard about us: \_\_\_\_\_

Thank you for choosing Pender Pet Retreat at Dulles Gateway as your pet's home away from home. To enhance your pet's visit, please consider some of the following options **in addition to your daily boarding rate**:

Yes! I would like **The Pampered Puppy Package** at \$14.95 per day, which includes:

- ⇒ Morning Playschool
- ⇒ Afternoon Nature Trail Hike
- ⇒ Afternoon Snack: Chewstick, Pig's Ear, Low Calorie Snack, or an assortment (Please Circle One)
- ⇒ Frozen Yogurt or Low Calorie Bedtime Snack
- ⇒ Bedtime Exercise

Yes! I would like these individual services:

- Playschool (\$7.75)
- Nature Trail Hike (\$7.75)
- Daily Afternoon Treat (\$3.25)
- Bedtime Exercise and Snack (\$6.75)

Yes! I would like to sign my pet up for a potty break (a brief, five minute walk). (\$4.00 each)

- AM
- Midday
- PM

Yes! I would like enroll my pet in the **Best Buddies Program** (\$9.75 per day)

Yes! My pet requires medication. Please list medications and instructions on a separate sheet. (\$4.00 per day)

No, just basic boarding for me please.

Yes! I would like my pet to stay in this type of accomodation. Please check with staff for updgrade availability.

- Canine Condo (20 lbs and under) (\$25.75 Mon – Thu; \$26.75 Fri – Sun)
- Junior Suite (21 -- 65 lbs) (\$27.95 Mon – Thu; \$29.75 Fri – Sun)
- Senior Suite (66 lbs and above) (\$31.75 Mon – Thu; \$32.95 Fri – Sun)
- Executive Suite (all sizes) (\$69.95 Mon – Thu; \$79.95 Fri – Sun)

Yes! I would like my pet to have the following **grooming service** done before I pick my pet up at this time: \_\_\_\_\_

- Bath (\$30.25 0 – 40 lbs) (\$33.25 41 lbs and larger)
- Pedicure (\$14.50)
- Ear Cleaning (\$14.50)
- 15 Minute Furminator Brush Out (\$14.50)
- Spa Package (\$47.00)  
*Includes all services above plus a bandana*

Please be aware that my pet has the following conditions:

- First Time Boarder
- Heat/Cold Sensitive
- Medication Required
- Digs / Eats Gravel
- Aggressive w/Dogs
- Blind
- Deaf
- Fear of Storms
- Aggressive with people (For the safety of our staff, you are required to inform us if your pet has bitten anyone in the past.)

Other: \_\_\_\_\_

# Boarding Contract

This is a contract between Pender Pet Retreat at Dulles Gateway (hereinafter called "PPR") and the pet owner (hereinafter called "Owner") whose signature appears below.

1) PPR agrees to board and care for the Owner's pet during its stay at the Retreat. PPR shall provide food, water, exercise, and adequate shelter for the animal while boarding. The Owner agrees to pay the rate for boarding in effect on the date the pet is checked into the Retreat. The Owner further agrees to pay all costs and charges for special services requested and all veterinary costs for the pet during the time the pet is in the care of the Retreat. A boarding charge is made for the day the pet arrives, regardless of the time of arrival. There will be no charge for the day of departure if the pet is picked up before 2pm on the day of departure. All first time customers are required to leave a \$75 credit card deposit. PPR is unable to board new pets without a credit card number on file. Any pet boarding for 15 days or more will automatically be charged to the credit card on file.

2) All animals must be on a monthly flea (or preferably flea and tick) product. If an animal has not had a dose applied in the last 30 days, a member of PPR's staff will apply the appropriately sized topical Frontline. Any pets who have fleas when arriving for boarding will be treated with a Comfortis™ or Capstar™ tablet to kill the adult fleas and will be given a bath to remove the immature flea forms. All of these treatments will be provided at the Owner's expense.

**3) All dogs boarding for 7 or more days will be required to receive a bath, at the owner's expense, prior to going home.**

4) Boarding may be stressful for some animals. A change in environment, water, different food, as well as a noisy animal next door can sometimes cause stress-related colitis resulting in soft or loose stools. There is no known prevention for this condition. PPR staff will monitor your pet and if soft stools occur, a manager will contact you if veterinary care is needed.

5) The boarding of animals is subject to Article 3.1 (Section 3.1-796.83:1 et seq.) of Chapter 27.4 of Title 3.1. This states that if your animal becomes ill or injured while in the custody of the boarding establishment, the boarding establishment shall provide the animal with emergency veterinary treatment for the illness or injury. The consumer shall bear the reasonable and necessary costs of emergency veterinary treatment for any illness or injury occurring while the animal is in the custody of the boarding establishment. The boarding establishment shall pay for veterinary treatment of any injury that the animal sustains while at the establishment if the injury resulted from the establishment's failure, whether accidental or intentional, to provide the care required by § 3.1-796.68; however, boarding establishments shall not be required to bear the cost of veterinary treatment for injuries resulting from the animal's self-mutilation

6) Pender Veterinary Centre at Dulles Gateway is a licensed veterinary hospital located adjacent to PPR. Pender Veterinary Centre at Dulles Gateway is not owned by PPR. It is a separately owned business and is available for medical treatment in the event it becomes necessary for the reasons set forth above. Pender Veterinary Centre at Dulles Gateway has medical staffing Monday, Tuesday, Thursday, Friday, and Saturday; it is not a 24 hour facility. If an emergency situations arises outside of Pender Veterinary Centre at Dulles Gateway's regular business hours, your pet will be taken to Pender Veterinary Centre's medical campus in Fairfax, VA.

7) Past due vaccinations and tests will be updated by Pender Veterinary Centre at Dulles Gateway at the Owner's expense. This is for the safety of your pet. Dogs are required to have DHPP, Rabies, Canine Influenza, Bordetella (every 6 months), and a fecal test. Cats are required to have FEVRTC, Rabies, and a fecal test. It is also recommended that dogs have Corona and Lyme vaccines, and cats have Feline Leukemia vaccines.

Signature of owner or agent: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Exp. date: \_\_\_\_\_

Employee Initials: \_\_\_\_\_